



SPLENDORS OF TRAVEL LLC – TERMS AND CONDITIONS

These Terms and Conditions ("Agreement") govern the relationship between Splendors Of Travel LLC, located in San Antonio, Texas, and the client ("you" or "traveler"). By booking travel services with Splendors Of Travel LLC, you agree to be bound by the terms set forth below.

1. Agency Role Splendors Of Travel LLC ("we", "us", or "our") acts solely as a Travel Consultant and intermediary between you and independent third-party travel suppliers. All travel services booked through us - including but not limited to flights, accommodations, cruises, transportation, and tours - are provided by third-party suppliers over whom we have no direct control. We are **not responsible for** and **cannot guarantee** any of the following, which remain at the sole discretion of the service providers:

- Changes to cruise or tour itineraries
- Changes in airline or rail carriers, flight/train times, or seat assignments
- Variations in airfare or pricing
- Room type or availability at hotel check-in
- Modifications to services due to weather, operational decisions, mechanical issues, or other factors beyond our control

We are not liable for the acts, errors, omissions, service failures, or negligence of any third-party suppliers.

2. Booking and Payment: A deposit or full payment may be required at the time of booking, depending on the supplier's policies. Final payment due dates will be communicated at the time of booking. Failure to make payments on time may result in cancellation of your reservation and forfeiture of payments made. We may charge a non-refundable service fee for certain bookings or changes, which will be disclosed prior to payment.

3. Cancellations and Refunds: Cancellation policies vary by supplier and will be provided at the time of booking. Refunds, if any, are subject to the terms and conditions of the supplier. Splendors Of Travel LLC is not responsible for securing refunds outside of the supplier's stated policy. All cancellation requests must be made in writing.

4. Travel Insurance: Travel insurance is not required but is strongly recommended to protect your investment. Insurance may cover trip cancellations, delays, medical emergencies, lost luggage, and more. You acknowledge that if you decline insurance, you assume full responsibility for any loss or interruption of your travel plans.

5. Hotel Accommodations: Specific room types (bed preference, views, amenities, etc.) are requested but not guaranteed and are subject to availability at check-in. Any special requests are passed on to the hotel supplier but cannot be guaranteed.

6. Changes by Suppliers: Splendors Of Travel LLC is not responsible for schedule changes, cancellations, overbookings, or any other changes made by third-party travel suppliers. We will assist you in making alternate arrangements, but additional costs may apply.

7. Travel Documents: You are responsible for ensuring that you have valid identification, passports, visas, vaccination records, or any other documentation required for your travel. Splendors Of Travel LLC is not liable for any denial of entry due to insufficient or improper documentation.

8. Health and Safety: You are responsible for assessing and accepting the risks associated with your travel, including those related to health, safety, and personal security. We recommend reviewing travel advisories at travel.state.gov.

9. Limitation of Liability: To the fullest extent permitted by law, Splendors Of Travel LLC shall not be liable for: Personal injury, illness, property damage, or death; Acts of God, war, terrorism, government actions, strikes, or other force majeure events; Errors or delays in bookings caused by suppliers or unforeseen circumstances.

10. Client Responsibilities: By booking with us, you agree to: Review all invoices and documents upon receipt; Make timely payments; Abide by the rules and regulations of the travel providers; Behave respectfully and lawfully during your travels.

11. Governing Law: This Agreement shall be governed by the laws of the State of Texas, without regard to its conflict of law provisions. Any disputes shall be resolved in the courts located in Bexar County, Texas.

12. Acceptance of Terms: By booking with Splendors Of Travel LLC, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

Contact Information

Splendors Of Travel LLC

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